

EVERSOURCE
 Account Number: 1234 567 8900
 Statement Date: 12/11/16
 John J Customer
 123 Any St
 Any Town, MA 00000

Total Amount Due by 12/29/16
\$119.89

Amount Due on 11/30/16 \$129.57
 Last Payment Received -\$129.57
 Balance Forward \$0.00
 Total Current Charges \$119.89

Electric Usage History - Kilowatt Hours (kWh)

Electric Usage Summary
 This month your average daily electric use was 19.0 kWh
 This month you used 5% less than at the same time last year.

Current Charges for Electricity

Supply	\$60.30
Delivery	\$59.59
Total	\$119.89

Your electric supplier is Eversource
 247 Station Dr
 Westwood, MA 00000

News For You
 Welcome to your newly designed bill! This new design provides a clear view of your energy use and charges to help you manage your energy costs.

Remit Payment To: Eversource, PO Box 660369, Dallas, TX 75266-0369
 Make your check payable to Eversource

EVERSOURCE
 Account Number: 1234 567 8900

Total Amount Due by 12/29/16
\$119.89

Amount Enclosed

John J Customer
 123 Any St
 Any Town, MA 00000

Eversource
 PO Box 660369
 Dallas, TX 75266-0369

Sample Bill

At-a-Glance Bill Summary

- Monthly total amount due
- Due date

Personalized Energy Usage

- Month-by-month usage
- Current month use with last year's comparison

Supply & Delivery Charges

- Monthly total for both services

Supplier Name & Details

- Company name and number

This will be the supplier that your community chose.

Total Amount Due

The month prior to the switch it will be noted here that you will be switching to the supplier chosen by your community.

This will be the rate that your community chose.

EVERSOURCE
 Account Number: 1234 567 8900
 John J Customer
 123 Any St
 Any Town, MA 00000

Total Amount Due by 12/29/16
\$119.89

Electric Account Summary
 Amount Due on 11/30/16 \$129.57
 Last Payment Received -\$129.57
 Balance Forward \$0.00
 Current Charges or Credits
 Electricity Supply Services \$60.30
 Delivery Services \$59.59
 Total Current Charges \$119.89
 Total Amount Due \$119.89

Total Charges for Electricity

Supplier (Eversource)	600 kWh X .10050	\$60.30
Generation Services Charge		\$60.30
Subtotal Supply Services		\$60.30
Delivery (Rate 32)		\$3.73
Customer Charge		\$3.73
Distribution Charge	600 kWh X .06721	\$40.33
Transition Charge	600 kWh X .02084	\$12.15
Transmission Charge	600 kWh X .02025	\$12.15
Renewable Energy Charge	600 kWh X .00050	\$0.30
Energy Conservation Charge	600 kWh X .00250	\$1.50
Subtotal Delivery Services		\$99.59
Total Cost of Electricity		\$119.89
Total Current Charges		\$119.89

Billing Cycle: 01
 Service from 11/06/16 - 12/10/16 34 Days
 Next read date on or about: Jan 11, 2017

Meter Number	Current Read	Previous Read	Current Usage	Reading Type
1234567	10057	9457	600	Actual

Contact Information
 Emergency: 800-592-2000
 www.eversource.com
 CustomerServiceMA@eversource.com
 Pay by Phone: 800-592-2000
 Customer Service: 800-592-2000

Eversource is required to comply with Department of Public Utilities' billing and termination regulations. If you have a dispute please see the bill insert for more information. Visit the "Monthly Customer Communications" page under "My Account" then "Billing & Payment" on Eversource.com for an electronic version of this insert. Eversource offers Payment Plans for customers with overdue bills. Budget Billing is also available to pay a more consistent bill each month.

Sample Bill

Your Meter Readings

- Current and next meter reading date
- Your usage summary

Electric Account Summary

- Prior month charges and payment received
- Balance forward
- Current total charges

Detailed Supply & Delivery Charges

- Energy use and supplier rate
- Energy delivery overview
- Total month charges

Key Contacts & Information

- 24-hour emergency number
- Customer Service information

Billing Information

- Information about customer rights