



Inspire Energy Holdings, LLC

Massachusetts Information Disclosure Label

Marlborough Community Choice Program

Electric suppliers and distribution companies are required to provide customers with a disclosure label. The label enables consumers to look at the energy sources, air emissions, and information about the supplier's company in order to make a more informed choice of a power supplier.

Generation Price Average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.	Average Use per Month (Residential)	250 kWh	500 kWh	1,000 kWh	2,000 kWh
	Average Price per kWh	See contract	See contract	See contract	See contract
	Average Use per Month (Commercial)	1,000 kWh	10,000 kWh	20,000 kWh	40,000 kWh
	Average Price per kWh	See contract	See contract	See contract	See contract
	The price you pay for generation is set forth in the Contract Summary and Terms of Service between you and Inspire Energy Holdings, LLC ("Inspire"). Please see your Contract Summary and Terms of Service for your price and your most recent bill for your monthly use.				
Contract	Please see your Contract Summary and Terms of Service for your contract terms.				

	Power Source	System Power	Total
Power Sources Demand for this electricity product in the period 01/01/2020 - 12/31/2020 was assigned generation from the following sources.	Biomass	0.01%	0.01%
	Coal	0.21%	0.21%
	Hydro: large	0.20%	0.20%
	Hydro: small	0%	0%
	Imported power	26.47%	26.47%
	Municipal trash	0.15%	0.15%
	Natural gas	56.28%	56.28%
	Nuclear	8.98%	8.98%
	Oil	6.44%	6.44%
	Solar photovoltaic	0.42%	0.42%
	Wind	0.03%	0.03%
	Other	0.80%	0.80%
	Total	100%	100%



Renewable Energy

By connecting to the local energy grid, the electricity you receive comes from a mix of energy sources. You will not receive electricity from any specific generation facility delivered directly to your service address, however, **Inspire ensures that 100% of your electricity consumption is sourced from renewable energy generation facilities or otherwise paired with Renewable Energy Certificates (“RECs”) from wind energy generation facilities located in the U.S.** By purchasing RECs to match your electricity usage and retiring them in a regional generation attribute tracking system, we enable you to directly support the continued use and development of renewable electricity. Increased demand for, and generation of, renewable electricity helps reduce carbon emissions and provides other local and global environmental benefits in the region where the renewable electricity generator is located.

Air Emissions	Emission Rate (lbs / MWh)	CO ₂	NO _x	SO ₂
Carbon dioxide (CO ₂), nitrogen oxide (NO _x), and sulfur dioxide (SO ₂) emission rates from these sources, relative to the regional average, and the emission rates of a new generating unit. New England and Imports data from NEPOOL 01/01/2020 - 12/31/2020. New Units data from MA DEP.	New Units	895	0.06	0.01
	New England	765.3	0.78	0.43
	Imports	198.7	0.28	0.10

Labor Info

For the 2019 calendar year, 24% of the electricity assigned to this electricity product came from power sources using union labor, while 76% came from power sources not using union labor. These values are for January 1 through December 31, 2019. The labor characteristics percentage was calculated by dividing (1) the number of certificates identified as union labor on the NEPOOL-GIS report by (2) the sum of net energy load from the ISO-NE report.

Notes

1. Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units assigned to this electricity product. To obtain information on all generating units owned by, or under contract with Inspire, please call 1-866-403-2620.
2. See reverse side and your contract terms and conditions for further information on this label. You may also call Inspire at 1-866-403-2620 or the Massachusetts Department of Energy Resources at 1-617-626-7300.



LABEL DESCRIPTION

Generation Price and Contract:

Generation Prices displayed are representative average prices for electricity at usage levels that are typical for residential customers. Contract items displayed present the length of your contract for generation service, and the price terms included in your contract. See your recent bills to determine average monthly use, and your Terms of Service for additional information.

Power Sources:

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power throughout the region as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. Known Resources include resources that are owned by, or under contract to, the supplier. System Power represents power purchased in the regional electricity market. Biomass refers to power plants that are fueled by wood or other plant matter. Hydro resources of greater than 30 megawatts in size are deemed "large hydro." All other hydro resources are deemed "small hydro." Other Renewables include fuel cells utilizing renewable fuel sources, landfill gas, and ocean thermal.

Emissions:

Emissions for each the following pollutants are presented relative to the regional average emission rate.

Carbon Dioxide (CO₂) is released when fossil fuels (e.g., coal, oil and natural gas) are burned. Carbon dioxide, a greenhouse gas, is a major contributor to global warming.

Nitrogen Oxides (NO_x) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground level ozone (or smog) and may cause respiratory illness in children with frequent high-level exposure. NO_x also contribute to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO₂) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO₂ include asthma, respiratory illness and aggravation of existing cardiovascular disease. SO₂ combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.

Labor Data:

The information on this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employee wages and working conditions are mutually determined by employees and management and protected by union contracts. The information on this label regarding the use of replacement employees during a labor dispute is provided to inform you of whether or not a generator or supplier during a strike by or lock-out of its employees has replaced them with other workers.