Town of North Andover
c/o Colonial Power Group, Inc.
5 Mount Royal Avenue, Suite 5-350
Marlborough, MA 01752-5521

DO NOT DISCARD — IMPORTANT Notice Regarding Electricity Rates

Este es un aviso importante. Por favor asegure que se traduce.

Este é um aviso importante. Queira mandá-lo traduzir.

THE TOWN OF NORTH ANDOVER'S

COMMUNITY CHOICE POWER SUPPLY PROGRAM

The Town of North Andover is announcing the new rates and term for its Community Choice Power Supply Program through its new electricity supplier, **Direct Energy Services**. The new, split-term aggregation rates are fixed **for all rate classes over 12 months** as follows:

Program Product	Term	New Rate (Supply Only)	Renewable Energy Content
Standard (default)	October 2022 to May 2023	$0.25710 per kWh	Meets MA renewable energy requirements
	June 2023 to October 2023	$0.12560 per kWh	
Optional Green	October 2022 to May 2023	$0.25851 per kWh	100% renewable. Includes 49% National Wind RECs.
	June 2023 to October 2023	$0.12716 per kWh	
[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area. This date varies by account.]			

For comparison purposes, National Grid's Residential Basic Service rate is fixed at $0.33891 per kWh from November 1, 2022 thru April 30, 2023. **Due to economic and geo-political conditions worldwide, electricity prices are higher now than in prior years. However, the Town's new rates are fixed which provides protection against market spikes over the 12-month term but doesn't lock the Town into the elevated prices beyond that should the market stabilize.**

To join North Andover's Program, you can do one of two things:

1. **OPT-IN Online:** Visit colonialpowergroup.com/north-andover and click the OPT-IN button, then fill out and submit the Opt-In Form.
2. **OPT-IN by Phone:** Call Direct Energy at (866) 968-8065 and ask to join the Town of North Andover's Program.

For both of the above options, please have your National Grid bill handy in order to provide some required information. Enrollments can only be processed on meter reads so it may take one or two billing cycles before taking effect. You may OPT-OUT or OPT-IN at any time in the future with NO CHARGE.

Residents with questions about the Program may also contact Colonial Power Group, the Town's aggregation consultant, at (866) 485-5858 ext. 1.

Basic Service rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against National Grid Basic Service. However, such savings and future savings cannot be guaranteed.