OFFICIAL CITY BUSINESS

City of Springfield
c/o First Point Power, LLC
2000 Chapel View Blvd Suite 450
Cranston, RI 02920

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DO NOT DISCARD – IMPORTANT Notice Regarding Electricity Rates

THE CITY OF SPRINGFIELD'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

October 15, 2026

Dear Springfield Basic Service Consumer:

The City of Springfield is pleased to announce that **First Point Power** ("First Point") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Springfield has chosen the supplier for the Program. First Point will provide electric power supply for all consumers currently on Basic Service in Springfield. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM** unless you choose not to participate and opt-out.
- ✓ **YOU MUST RESPOND BY NOVEMBER 18, 2026** if you do not wish to be automatically enrolled.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that First Point will be printed under the "Supplier Services" section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Springfield's Program* (Supplier Services Only)		**Eversource** (Supplier Services Only)
	STANDARD	**OPTIONAL**	**BASIC SERVICE**
Rate	**(default)**		
Residential	$0.13069 per kWh	$0.15721 per kWh	$0.15934 per kWh
Small C&I	$0.13069 per kWh	$0.15721 per kWh	$0.15604 per kWh
Medium & Large C&I	$0.13069 per kWh	$0.15721 per kWh	$0.20706 per kWh
Streetlight	$0.13069 per kWh	$0.15721 per kWh	$0.14330 per kWh
Renewable Energy Content ***(see insert for required & voluntary percentages by year)***	Meets Massachusetts renewable energy requirements	100% MA Class I RECs	Meets Massachusetts renewable energy requirements
Duration	**December 2025 – November 2028** *[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]*		**August 1, 2026 – January 31, 2027** *[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]*
Exit Terms	**NO CHARGE**		May receive a reconciliation charge or credit *[Large C&I only]*

**Rate includes (1) Consultant Services Fee of $0.001 per kWh to facilitate Springfield's Community Choice Power Supply Program and (2) Municipal Services Fee of $0.00044 per kWh to fund personnel costs associated with the City's Sustainability Coordinator.*
**Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.*

IMPORTANT INFORMATION

- At present, the aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 35 months while Eversource's Basic Service rate changes twice a year, in February and August. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, **FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in December 2026 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your December 2026 bill will state that you are being switched to Springfield's Program.
- Your January 2027 bill will show Springfield's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must email or fax a copy of their Energy Exemption Certificate directly to First Point at enroll@firstpointpower.com or (877) 206-4855 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/springfield and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call First Point at (888) 875-1711 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/springfield **OR** call First Point at (888) 875-1711 and ask to be placed on Eversource Basic Service.

TO CHOOSE A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY visit colonialpowergroup.com/springfield or you may call First Point at (888) 875-1711 and ask to be enrolled in Springfield's Optional Product. Springfield's Optional Product provides 100% MA Class I RECs achieved by purchasing 70% additional Renewable Energy Certificates (RECs) above the state's current requirement for these renewables. This product is being offered at $0.15721 per kWh for 35 months (December 2025 to November 2028).

THROUGHOUT THE LIFE OF THE PROGRAM each subsequent contract may vary by rate, term and possibly supplier. You will be automatically enrolled in the next contract at the new aggregation rate unless you opt-out. The new aggregation rate may be higher or lower than the current rate and the voluntary renewable energy content may change. There will be advance notice of each automatic renewal to inform you of your supply options should you choose to opt-out.

FOR MORE DETAILED INFORMATION regarding Springfield's Program, please visit colonialpowergroup.com/springfield or call us toll-free at (866) 485-5858 ext. 1.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates.
- Business Rates – eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the City of Springfield to facilitate the Community Choice Power Supply Program.

THE CITY OF SPRINGFIELD'S
COMMUNITY CHOICE POWER SUPPLY PROGRAM

IMPORTANT NOTICE

(866) 485-5858 ext. 1

TTY (800) 720-3480 / Español (866) 930-9252

colonialpowergroup.com/springfield

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from City of Springfield about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL Incluye notificación importante del **City of Springfield** sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.	**POLISH/POLSKI** Załączono ważną informację od **City of Springfield** na temat usług energetycznych. Niezłowcznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.
PORTUGUESE/PORTUGUÊS Aviso importante incluído da **City of Springfield** sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.	**NEPALI/नेपाली** तपाईंको विद्युतीय सेवा बारे **City of Springfield** संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।
CHINESE (SIMPLIFIED)/ 中文 随函附上来自 **City of Springfield** 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。	**MARATHI/मराठी** आपल्या विद्युत सेवेसंबंधी **City of Springfield** महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.
CHINESE (TRADITIONAL)/ 中文 隨附 **City of Springfield** 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。	**YORUBA/YORÙBÁ** Àkíyèsí pàtàkì tí a fi sínú rẹ láti ọ̀dọ́ **City of Springfield** nípa iṣẹ́ iná mọ̀nàmọ́ná rẹ. Túmọ̀ àkíyèsí náà lẹ́sẹ̀kẹsẹ̀. Pe nọ́nbà náà tàbí kànsí ayélujára, lókè, fún ìrànlọ́wọ́.
HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de **City of Springfield** sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.	**IGBO/NDI IGBO** Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka **City of Springfield**. Tụgharịa asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebụsaịtị ahụ, dị n'elu, maka enyemaka.
VIETNAMESE/TIẾNG VIỆT Đính kèm thông báo quan trọng từ **City of Springfield** về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.	**AMHARIC/አማርኛ** የኤሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ **City of Springfield** እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።

RUSSIAN/РУССКИЙ Прилагается важное уведомление от **City of Springfield** о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.	**SOMALI/SOOMAALI** Oageysiis muhiim oo ka yimid **City of Springfield** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.
ARABIC/عربى مرفق إخطار مهم من **City of Springfield** عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.	**JAPANESE/倆励铂** 「電気供給サービスに関する **City of Springfield** からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウエブサイトをご覧ください。」
KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង **City of Springfield** គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។	**GUJARATI/ગુજરાતી** તમારી વીજળી સેવા અંગે **City of Springfield** તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.
FRENCH/FRANÇAIS Avis important de **City of Springfield** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.	**SWAHILI/KISWAHILI** Notisi muhimu ambayo imeambatishwa kutoka **City of Springfield** kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.
ITALIAN/ITALIANO Comunicazione importante in allegato della **City of Springfield** riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.	**HINDI/हिंदी** आपकी बिजली सेवा के बारे में **City of Springfield** से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।
KOREAN/한국어 귀하의 전기 서비스와 관련하여 **City of Springfield** 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.	**THAI/ไทย** ประกาศสำคัญที่แนบมาจาก **City of Springfield** เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ
GREEK/ΕΛΛΗΝΙΚΆ Εσωκλείεται σημαντική ειδοποίηση από την **City of Springfield** που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.	**LAO/ລາວ** ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ **City of Springfield** ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.

RENEWABLE ENERGY CONTENT – Required and Voluntary Percentages by Year

Community Choice Power Supply		Year	Required by State*		Voluntary**		TOTAL
			MA Class I	Other	MA Class I	Other	
City of Springfield	STANDARD (default)	2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%
		2028	36%	45%	---	---	81%
	OPTIONAL	2025	27%	36%	73%	---	136%
		2026	30%	39%	70%	---	139%
		2027	33%	43%	67%	---	143%
		2028	36%	45%	64%	---	145%
Eversource BASIC SERVICE		2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%
		2028	36%	45%	---	---	81%

*Required by State – Mandatory minimum percentage of renewable energy resources required by MA law.
**Voluntary – Additional renewable energy that exceeds the minimum required by the state in the specified year.
For additional detail on MA renewable energy requirements, please visit mass.gov/info-details/program-summaries.

SPRINGFIELD COMMUNITY CHOICE POWER SUPPLY PROGRAM
OPT-OUT REPLY CARD

If you want to participate in the Springfield Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1) Sign and date
2) Place in envelope provided
3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by November 18, 2026 to opt-out of the Program before being automatically enrolled.**

Acct No:
Service Reference No:

X _____

Signature **Date**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 184 PROVIDENCE RI

POSTAGE WILL BE PAID BY ADDRESSEE

FIRST POINT POWER LLC
2000 CHAPEL VIEW BLVD STE 450
CRANSTON RI 02920-9913