

OFFICIAL UN ‡ V BUSINESS TOWN OF STOUGHTON C/O DIRECT ENERGY PO BOX 180

TULSA, OK 74101-0180

DO NOT DISCARD – IMPORTANT Notice Regarding Electricity Rates





THE TOWN OF STOUGHTON'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

July 14, 2023

Dear Stoughton Basic Service Consumer:

The Town of Stoughton is pleased to announce that **Direct Energy Services** ("Direct Energy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Stoughton has chosen the supplier for the Program. Direct Energy will provide electric power supply for all consumers currently on Basic Service in Stoughton. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.
- ✓ YOU <u>MUST</u> RESPOND BY AUGUST 18, 2023 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Direct Energy will be printed under the "Supplier Services" section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

	Stoughton's Program*		Eversource
	(Supplier Services Only)		(Supplier Services Only)
	STANDARD	OPTIONAL	BASIC SERVICE
Rate	(default)		
Residential	\$0.12400 per kWh	\$0.12530 per kWh	\$0.16078 per kWh
Small C&I	\$0.12400 per kWh	\$0.12530 per kWh	\$0.15899 per kWh
Medium & Large C&I	\$0.12400 per kWh	\$0.12530 per kWh	\$0.14120 per kWh
Streetlight	\$0.12400 per kWh	\$0.12530 per kWh	\$0.15899 per kWh
Renewable Energy Content	Meets Massachusetts renewable energy requirements	100% renewable. Includes 46% National Wind RECs.	Meets Massachusetts renewable energy requirements
Duration	May 2023 – November 2023		July 1, 2023 – December 31, 2023
	[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]		[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]
Exit Terms	NO CHARGE		May receive a reconciliation charge or credit [Large C&I only]

COMPARATIVE RATES AND TERMS

*Rate includes Consultant Fee of \$0.001 per kWh to facilitate Stoughton's Community Choice Power Supply Program. *Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IMPORTANT INFORMATION

- At present, the aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 6 months (May 2023 to November 2023) while Eversource's Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in September 2023 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your September 2023 bill will state that you are being switched to Stoughton's Program.
- Your October 2023 bill will show Stoughton's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS <u>must</u> send, email or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or <u>usn.taxexemption@directenergy.com</u> (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program <u>will not affect</u> your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit <u>colonialpowergroup.com/stoughton</u> and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Direct Energy at (866) 968-8065 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at <u>colonialpowergroup.com/stoughton</u> **OR** call Direct Energy at (866) 968-8065 and ask to be placed on Eversource Basic Service.

TO CHOOSE A PRODUCT WITH 100% RENEWABLE ENERGY visit <u>colonialpowergroup.com/stoughton</u> or you may call Direct Energy at (866) 968-8065 and ask to be enrolled in Stoughton's Optional Green Product. Stoughton's Optional Green Product provides 46% National Wind Renewable Energy Certificates (RECs) above the state's then-current minimum requirement for renewables [59% in 2023]. This product is being offered at \$0.12530 per kWh for 6 months (May 2023 to November 2023).

FOR MORE DETAILED INFORMATION regarding Stoughton's Program, please visit <u>colonialpowergroup.com/stoughton</u> or call us toll-free at (866) 485-5858 ext. 1. To learn more about Direct Energy, please visit <u>directenergy.com/aggregations</u>.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates <u>eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates</u>.
- Business Rates <u>eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates.</u>

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Stoughton to facilitate the Community Choice Power Supply Program.

OF STOL		
	A	IMPORTANT NOTICE
	8	(866) 485-5858 ext. 1
PORATES THE TOWN OF STOLENING		TTY (800) 720-3480 / Español (866) 930-9252
THE TOWN OF STOUGHTON'S COMMUNITY CHOICE POWER SUPPLY PROGRAM		colonialpowergroup.com/stoughton

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Town of Stoughton about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL	POLISH/POLSKI	
Incluye notificación importante del Town of Stoughton	Załączono ważną informację od Town of Stoughton na	
sobre su servicio de electricidad. Traduzca el aviso	temat usług energetycznych. Niezłowcznie przetłumacz	
inmediatamente. Si necesita ayuda, llame al número o visite	powiadomienie. Zadzwoń pod numer lub odwiedź powyższą	
el sitio web indicado anteriormente.	witrynę, aby uzyskać pomoc.	
PORTUGUESE/PORTUGUÊS	NEPALI/ नेपाली	
Aviso importante incluído da Town of Stoughton sobre seu	तपाईंको विद्युतीय सेवा बारे Town of Stoughton संलग्न	
serviço de eletricidade. Traduza o aviso imediatamente.	गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन	
Ligue para o número ou visite o site, acima, para obter	गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस्	
ajuda.	वा वेबसाइटमा जानुहोस्।	
CHINESE (SIMPLIFIED)/ 中文 随函附上来自 Town of Stoughton 有关您供电服务的重要 通知。请立即翻译该通知。如需帮助,请依上述信息致 电或访问网站。	MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी Town of Stoughton महत्त्वाची सूचना सलंग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला /संकेतस्थळाला भेट द्या.	
CHINESE (TRADITIONAL)/ 中文	YORUBA/YORÙBÁ	
隨附 Town of Stoughton 有關您電力服務的重要通知。請	Àkíyèsí pàtàkì tí a fi sínú rè láti òdó Town of Stoughton nípa	
立即翻譯此通知。若需協助,請撥打電話或瀏覽上方所	işé iná mònàmóná rẹ. Túmò àkíyèsí náà lésèkesè. Pe nónbà	
列網站。	náà tàbí kànsí ayélujára, lókè, fún ìrànlówó.	
HAITIAN/KREYÒL	IGBO/NDI IGBO	
Ou gen yon notifikasyon enpòtan de Town of Stoughton	Okwa di mkpa ezitere maka oru latrik gi si n'aka Town	
sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman.	of Stoughton. Tugharia asusu okwa ahu ozugbo. Kpoo	
Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou	nomba ahu ma o bu gaa na weebusaiti ahu, di n'elu,	
bezwen èd.	maka enyemaka.	
VIETNAMESE/TIẾNG VIỆT	AMHARIC/አማርኛ	
Đính kèm thông báo quan trọng từ Town of Stoughton về	የኤሌክትሪክ አንልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ	
dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui	ማስታወቂያ ከዚህ <i>ጋ</i> ር በ Town of Stoughton እንደ ዓባሪ ተያይዟል።	
lòng gọi điện hoặc truy cập trang web ở trên để được giúp	ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እንዛ ለማግኘት ከላይ	
đỡ.	ወደተንለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።	

RUSSIAN/РУССКИЙ Прилагается важное уведомление от Town of Stoughton о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.	SOMALI/SOOMAALI Oageysiis muhiim oo ka yimid Town of Stoughton kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.	
عربى/ARABIC مرفق إخطار مهم من Town of Stoughton عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.	JAPANESE/ 僳劤铂 「電気供給サービスに関する Town of Stoughton からの 重要なお知らせを同封しております。本通知を速やか に翻訳してください。ご質問は上記の電話番号もしく はウエブサイトをご覧ください。」	
KHMER/រ ុ^មែរ សេចក្តីដូនដំណីងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង Town of Stoughton គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីដូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទ ទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំងំនួយ។	GUJARATI/ગુજરાતી તમારી વીજળી સેવા અંગે Town of Stoughton તરફથી મહત્વપૂર્ણ સૂચના બીડેલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.	
FRENCH/FRANÇAIS Avis important de Town of Stoughton concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.	SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka Town of Stoughton kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.	
ITALIAN/ITALIANO Comunicazione importante in allegato della Town of Stoughton riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.	HINDI/ हिंदी आपकी बिजली सेवा के बारे में Town of Stoughton से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करे। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।	
KOREAN/한국어 귀하의 전기 서비스와 관련하여 Town of Stoughton 에서 온 중요한 통지 사항이 동봉되어 있습니다.통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.	THAI/ไทย ประกาศสำคัญที่แนบมาจาก Town of Stoughton เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วย เหลือ	
GREEK/ΕΛΛΗΝΙΚΆ Εσωκλείεται σημαντική ειδοποίηση από την Town of Stoughton που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.	LAO/ລາວ ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ Town of Stoughton ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໝາຍເລກ ຫຼື ເຂົ້າເບິ່ງເວັຍໄຊທ໌ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.	



THE TOWN OF STOUGHTON'S COMMUNITY CHOICE POWER SUPPLY PROGRAM

ELECTRIC SUPPLY PROGRAM SUMMARY STANDARD PRODUCT

You will receive an electric supply product through THE TOWN OF STOUGHTON'S COMMUNITY CHOICE POWER SUPPLY PROGRAM. Your electric utility, EVERSOURCE, will continue to deliver the electricity you use to your home or business.

PRICE	\$0.12400 per kWh (May 2023 – November 2023). This does not include the price that your electric utility will charge you for the delivery component of your electric service.	
TERM	Enrollment through November 2023 meter read.	
EARLY CANCELLATION	There is no cancellation fee. You may leave this program and/or product at any time with no charge.	
AUTOMATIC RENEWAL	You will be automatically enrolled in this product at a new price at the end of the contract term unless you inform the Competitive Supplier or Town otherwise. The new price may be higher or lower than the existing price and the voluntary renewable energy content may change. The Town will notify you no later than 30 days before each automatic renewal to inform you of your supply options.	
RENEWABLE ENERGY CONTENT	The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 59% renewable energy resources in 2023. This product includes 59% renewable energy resources, an amount that meets the minimum requirement.	
RESCISSION PERIOD	If you received this form as part of an automatic enrollment notification, you have until the respond by date indicated to opt-out and not be enrolled. You may leave this program and/or product at any time after you have enrolled with no charge.	
COMPETITIVE SUPPLIER INFORMATION	Direct Energy Services, DPU license number: CS-047, (866) 968-8065, business.directenergy.com. Direct Energy Services is only responsible for the electric generation portion of your bill.	
ELECTRIC UTILITY INFORMATION	Eversource will continue to deliver the electricity that you use in your home or business and is responsible for the delivery charges that appear on your monthly bill. If you have questions about the delivery portion of your bill, contact Eversource at (800) 592-2000, or by visiting its website at eversource.com.	
The Massachusetts Depart	ment of Public Utilities recommends that consumers visit the Energy Switch website	

The Massachusetts Department of Public Utilities recommends that consumers visit the Energy Switch website to view the broad range of available electric supply products, including your electric utility's basic service price. You can visit the website at energyswitchma.gov.



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STOUGHTON COMMUNITY CHOICE POWER SUPPLY PROGRAM OPT-OUT REPLY CARD

Service Address:

If you want to participate in the Stoughton Community Choice Power Supply Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate: 1) Sign and date 2) Place in envelope provided

3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. The envelope must be postmarked by August 18, 2023 to opt-out of the Program before being automatically enrolled.

Signature

Date

Account No:





POSTAGE WILL BE PAID BY ADDRESSEE

TOWN OF STOUGHTON C/O DIRECT ENERGY PO BOX 180 TULSA OK 74101-0180

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