

*****PUBLIC NOTICE*****

THE TOWN OF RICHMOND’S
COMMUNITY CHOICE POWER SUPPLY PROGRAM
CONSUMER NOTIFICATION



The Town of Richmond is pleased to announce that **Direct Energy Services, LLC** (“Direct Energy”) has been selected as the supplier for its Community Choice Power Supply Program (“Program”). Direct Energy will provide electric power supply for all consumers currently on Basic Service in Richmond. This notice is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Direct Energy will be printed under the “Supplier Services” section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Richmond’s Program* (Supplier Services Only)	Eversource Basic Service (Supplier Services Only)
Rate		
Residential	\$0.10300 per kWh	\$0.11719 per kWh
Small C&I	\$0.10300 per kWh	\$0.11438 per kWh
Medium & Large C&I	\$0.10300 per kWh	\$0.12255 per kWh
Streetlight	\$0.10300 per kWh	\$0.11507 per kWh
Renewable Energy Content <i>(see below for required & voluntary percentages by year)</i>	Meets Massachusetts renewable energy requirements	Meets Massachusetts renewable energy requirements
Duration	March 2025 – November 2025 <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>	February 1, 2025 – July 31, 2025 <i>[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]</i>
Exit Terms	NO CHARGE	May receive a reconciliation charge or credit <i>[Large C&I only]</i>

*Rate includes Consultant Services Fee of \$0.001 per kWh to facilitate Richmond’s Community Choice Power Supply Program.
*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IF YOU ARE A BASIC SERVICE CONSUMER WHO HAS BEEN MAILED A NOTIFICATION LETTER you do not need to take any action to participate. You will be AUTOMATICALLY enrolled and start benefiting from the aggregation rate beginning on the day of the month in March 2025 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

- WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION** of the Program.
- Your March 2025 bill will state that you are being switched to Richmond’s Program.
 - Your April 2025 bill will show Richmond’s supplier and aggregation rate under “Supplier Services”.

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program’s power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or usn.taxexemption@directenergy.com (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

[s/electric-supply-rates.](#)

rates change twice a year or more, depending on rate class. As a result, the aggregation rate may be higher or lower than the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program. However, future savings cannot be guaranteed.

Energy Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Richmond for the Basic Service Power Supply Program. For more detailed information, call us toll-free at (866) 485-5858 ext. 1.

RENEWABLE ENERGY CONTENT – Required and Voluntary Percentages by Year

Energy Choice Supply	Year	Required by State*		Voluntary**	
		MA Class I	Other	MA Class I	Other
STANDARD	2025	27%	36%	---	---
BASIC SERVICE	2025	27%	36%	---	---

by State – Mandatory minimum percentage of renewable energy resources required by MA law.

by – Additional renewable energy that exceeds the minimum required by the state in the specified rate class.

For additional detail on MA renewable energy requirements, please visit [mass.gov/info-details/program-summary](https://www.mass.gov/info-details/program-summary)

TO JOIN THIS PROGRAM you may OPT-IN at colonialpowergroup.com/richmond OR call Direct Energy at (866) 686-6868 and ask to be enrolled. If you are currently contracted with your own competitive supplier, you should confirm with them that you will not incur any early termination fees or penalties for leaving their supply.

AT THE END OF THE LIFE OF THE PROGRAM each subsequent contract may vary by rate, term and possibly supplier. You will be automatically enrolled in the next contract at the new aggregation rate unless you opt-out. The new aggregation rate may be lower than the current rate and the voluntary renewable energy content may change. There will be advance notice with automatic renewal to inform you of your supply options should you choose to opt-out.

EVERSOURCE'S BASIC SERVICE RATES please visit:
Residential Rates – eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-residential/electric-supply-rates.
Business Rates – eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-business/electric-supply-rates.

Aggregation rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not always be the same as the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against the Basic Service. However, future savings cannot be guaranteed.

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EVERSOURCE'S BASIC SERVICE RATES please visit:
Residential Rates – [eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-electric-supply-rates](https://www.eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-electric-supply-rates).
Business Rates – [eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-electric-supply-rates](https://www.eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-electric-supply-rates).

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VERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-s/electric-supply-rates.
- Business Rates – eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-s/electric-supply-rates.
- Rates change twice a year or more, depending on rate class. As a result, the aggregation rate may not be the same as the Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program.

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BLE ENERGY CONTENT – Required and Voluntary Percentages by Year

Supply Choice	Year	Required by State*		Voluntary**		TOTAL
		MA Class I	Other	MA Class I	Other	
STANDARD	2025	27%	36%	---	---	63%
Service	2025	27%	36%	---	---	63%

by State – Mandatory minimum percentage of renewable energy resources required by MA law.

y – Additional renewable energy that exceeds the minimum required by the state in the specified year.

For additional detail on MA renewable energy requirements, please visit mass.gov/info-details/program-summaries.